

THE
KINGFISHER

RIVERSIDE PUB & ROOMS

SUSTAINABILITY ACTIONS

Big journeys begin with small steps, so here is a list of everything we have achieved over the last few years at The Kingfisher;

Energy and water conservation

- LED bulbs used in all light fittings
- Guest rooms/meeting rooms have heating preset at 21 degrees C or less
- Communication with guests on reducing water and energy use
- Offer guests the option to opt-out of room cleaning
- Measures annual operational Scope 3 carbon emissions
- Measures annual operational Scopes 1 and 2 carbon emissions
- Energy use is tracked
- Water audit conducted within the last 2 years
- Water Softener Installed
- Rainwater collected for irrigation
- Energy saving laundry system in place or using laundry contractor with eco credentials
- Urinals fitted with PIR (passive infra-red) triggered flushing
- Public/staff toilets and urinals fitted with valves to reduce water flow
- Dual flush toilets fitted
- Tap / shower restrictor fitments to reduce water flow
- Kitchen ventilation practice in place.
- Energy audit completed to access major energy costs and reductions available
- Has there been documented reduction in energy or water use in the last 12 months
- Property uses ground, air or water sourced heating
- Combination of gas and electric
- Property uses Zip or Quooker taps
- The installation of EV chargers
- External motion activated floodlighting system
- Motion sensitive lighting

Waste, recycling and plastics

- Certified Zero Waste to Landfill
- Promoting circular economy
- Single-use plastic toiletry bottles replaced with bulk dispensers or solid alternatives
- Excess equipment and consumables are donated to good causes
- Waste management review completed within the last 2 years
- Furniture and fittings made from recycled materials or pre-used / refurbished
- Plan to become Guardians of Grub Champions within 12 months
- Garden waste is composted and shredded
- Recycling of used cooking oil
- Grease trap kitchen waste removed (or enzyme digester) for recycling
- All food waste is collected and sent for recycling
- Recycling 100% of paper, card, glass, cans and plastic waste
- No Plastic Water Bottles



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Rooms, consumable and facilities management

- Guests offered the option to re-use linens and towels with clearly visible signs in rooms and bathrooms
- Provides guests with guidance for local running routes and/or exercise suggestions
- Dairy alternative milk available in guest rooms
- Water (in non plastic bottles) in guest rooms
- Fairtrade (or equivalent) biscuits, sugar, tea and coffee in guest rooms
- Bike racks and or bike hire available onsite
- Audio-visual equipment in-house, saving on transport
- Delegate meeting supplies made from recycled materials
- Electronic or dry marker alternatives to paper flip charts
- Chefs Choice or similar menu options
- Dedicated meeting space with the ability for fully streamed and/or hybrid online meetings and events
- Chemical cleaning products replaced with eco-friendly preparations
- Toilet tissue is made from recycled material or bamboo
- Public restroom amenities are free from parabens and petrol / mineral oil derived ingredients containing natural compounds
- Plastic laundry bags replaced with re-usable fabric bags
- Guest bathroom amenities are free from parabens and petrol / mineral oil derived ingredients Containing natural compounds
- Dispensing of shampoos and soaps in bulk or recyclable / refillable containers

Sustainable food and beverage management

- Only fair-trade or ethically sourced coffee and tea provided
- Procure organic food
- Plant based menu options
- On-site refill stations for drinking water available
- Training in place to avoid beer drip tray wastage
- Stockist of drinks brands that supply low carbon footprint bottles
- Stock alcohol free beers or spirits
- Stock locally produced beverages
- Sustainably / ethically brewed beer on offer
- Removed individual condiment sachets
- Prioritise local food suppliers.
- Have local milk delivery or ordering service in place
- Have a purchasing management plan to give preference to environmentally-friendly and sustainable produce
- Initiatives to reduce number of food deliveries in place
- Do you have initiatives to reduce food miles?
- On-site filtered drinking water served
- Carbon neutral certified and/or organic wine available
- Menu includes onsite grown produce
- Vegan menu options available
- No endangered / protected fish or seafood on guest menu (as defined by Marine Conservation Society)Conservation Society (MCS), has launched its newly updated Good Fish Guide ratings, outlining the seafood to look out for and what to avoid when buying and dining.
- Non dairy milk offered as an alternative
- Fair-trade or ethically sugar provided



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Corporate and social responsibility

- Have an environmental sustainability mission statement
- Eco benchmarking criteria for suppliers
- Biodiversity Initiatives
- On-site dedicated wildlife conservation area or tree planting scheme offsite
- Support local community
- Tracking system for measuring monthly energy, water and waste use
- Defined Green targets and KPI's in place
- Education of our team about the climate crisis and raising awareness about our sustainable practices
- Have documented commitment to our team equal opportunities and the elimination of workplace discrimination
- Have a Corporate Social Responsibility policy
- Have a nominated staff "sustainability champion" (or team of champions)
- Implemented Environmental sustainability and energy efficiency team training
- Signed the Net Zero Carbon Events Pledge
- Have a sustainability credentials page on website



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